



Trella
HEALTH

SMARTER GROWTH.
HEALTHIER OUTCOMES.

Provider Playbook: FY 2022 HQRP

YOUR FIVE-STEP GUIDE TO A SUCCESSFUL GAME PLAN AND STRATEGY.

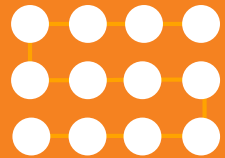
CMS announced the Hospice FY 2022 Final Rule which includes updated requirements for the HQRP. Follow these five simple steps to help you prepare for success.

1. Understand the New Quality Measures

The HQRP now consists of four Quality Measures (QMs):

1

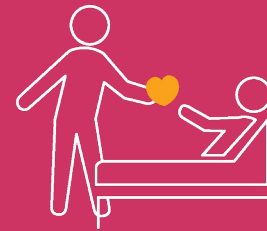
HIS Comprehensive Assessment at Admission



Measures care processes at admission

2

Consumer Assessment of Healthcare Providers and Systems (CAHPS®) Hospice Survey



Measures caregiver experience of hospice care

3

Hospice Visits in Last Days of Life (HVLDDL)



Measures care processes during the last three days of life before discharge

4

Hospice Care Index (HCI)



Measures care processes throughout the hospice stay

2. Create Your Game Plan

When preparing for 2022 it's important to note key dates and deadlines which can be found here. Below are two tips to keep in mind when creating your game plan.

1



**Providers have
4.5 months**

following the end of each calendar year (CY) quarter to review and correct their HIS records with target dates in that quarter for public reporting.

2



**Updates made after
the correction deadline
will NOT appear**
in any subsequent Care
Compare refresh.

3. Team Participation

Beyond the providers, it's important to identify your key stakeholders who contribute to your overall performance. With public reported measures and consumer surveys, each team member in your hospice facility impacts your outcome.

1

Consider creating a checklist for your staff



to ensure they are providing a positive experience for the patient and family/friend caregiver.

2

Review your past CAHPS Hospice Survey responses and results



to identify ways to improve for the future.

4. Future Penalties to Note

The next update to CMS' Annual Payment Unit (APU) is coming in 2024 and will **increase the FINANCIAL PENALTY FOR NONCOMPLIANCE from 2% to 4%.**

While that may seem like plenty of time to improve your quality measures, **the 2024 APU will be based on information from the CY 2022 REPORTING PERIOD.**



If you want to participate in shared savings and avoid a greater financial burden in 2024, it's essential to understand key metrics and how you're performing today.

5. Staying Competitive

Although CMS provides a Care Compare website accessible to the public- a star rating does not provide the depth to show where you shine over the competition. At Trella Health, we enable your Hospice to benchmark your top performance metrics against peers, while targeting high-potential referral sources.

Trella empowers you to:

1. Develop new referral sources
2. Benchmark your performance
3. Communicate your value
4. Educate referral partners

Let us show you how we can help your business grow and improve sales productivity.

Request a personalized demo today to see Marketscape for your market.

SCHEDULE A DEMO >>

About Trella Health

Trella Health empowers post-acute care providers and their referral sources to work together across the care continuum for healthier, more cost-effective outcomes.

Sources

CMS Hospice Quality Reporting Program
HQRP Quality Measure Specifications User's Manual Version 1.00



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